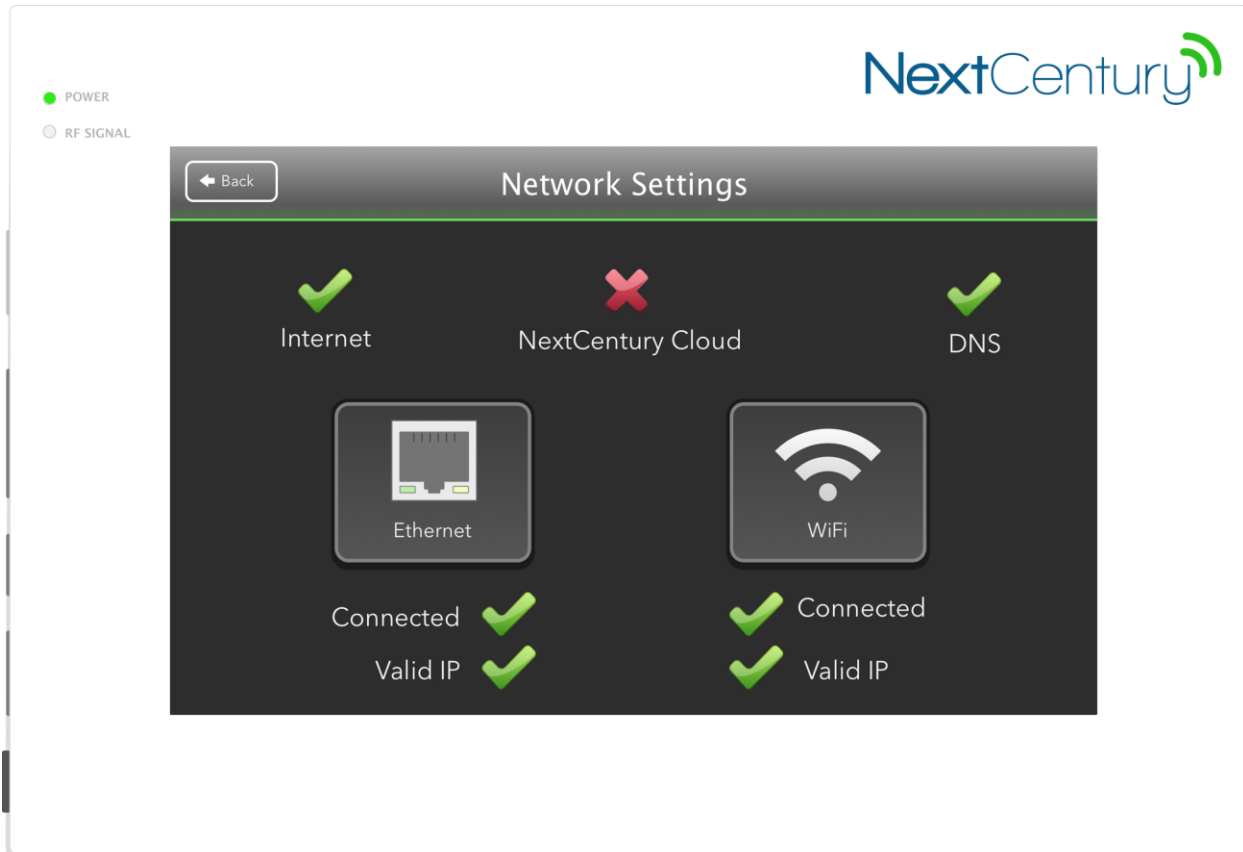


Troubleshooting Firewalls

NextCentury Gateway Network Settings

If it appears that the NextCentury Gateway cannot connect to the NextCentury Cloud, it is mostly likely being blocked by an on-site firewall. The network settings will look something like the screenshot below:



To allow the Gateway access to the NextCentury Cloud, open all **HTTP**, **HTTPS**, and **TCP** traffic to www.nextcenturymeters.com and **all** sub-domains (nextcenturymeters.com)

If you are not able to open traffic to nextcenturymeters.com and all sub-domains, then you will need to open traffic to the following IP address:

52.20.178.43
52.55.247.220
52.55.248.64
52.70.13.159
52.70.33.25

This should allow all communication between the Gateway and the NextCentury Cloud to run smoothly.

If there are any questions or concerns related to these guidelines, please contact NextCentury Submetering Systems Product Support:

- Phone: (844) 538.8203 opt. 2
- Email: support@nextcenturymeters.com